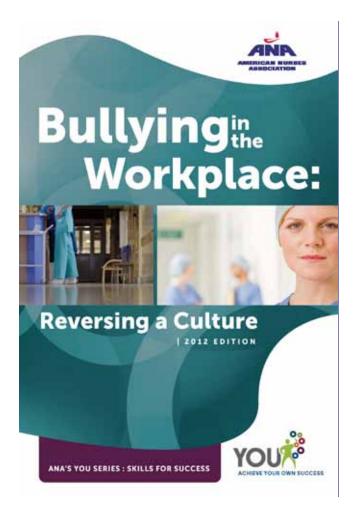
CONTENTS - Bullying in the Workplace: Reversing a Culture - 2012 Edition



What is Bullying?

Bullying: An Epidemic

Defining Bullying

Recognizing Acts of Bullying

The Incidence of Bullying in Nursing

The Perpetrators of Bullying

Consequences of Bullying in Nursing

Why Bullying Occurs in the Workplace

Ensuring a Safe Workplace

Global and National Standards: Protecting Workers

Employer Responsibilities

The Nurse Manager Role in Zero Tolerance

The Staff Nurse Role in Zero Tolerance

What Resources Are Available?

Reversing a Culture

Understanding Workplace Bullying: A Checklist

References

Tips for Nurses: Dealing with Bullying & Lateral Violence

